04 · Laminate

PANTORA CARE

Built for the traffic of an ordinary week, laid in an afternoon.



COVERS
Laminate — Royal Miles · Amor · Lifestyle

EDITION
02 · 2026

DAILY CARE

Wet mop or steam mop. Pantora takes both.

Laminate asks for little. What it asks for, it asks for every week.

- Vacuum or sweep regularly to lift dirt, sand and grit — a soft brush or felt head, never a beater bar or hard head
- Soak up spills at once with a dry towel or dry mop
- For general cleaning, a pH-neutral floor cleaner and a microfibre mop
- Felt tips or protective caps on furniture legs; soft rubber casters on anything that rolls. Lift heavy furniture and appliances — never slide them
- Pets' claws kept trimmed
- Curtains or blinds where the floor takes direct sun and high UV
- Doormats inside and outside every entrance; rugs in front of the kitchen sink and in high-traffic areas
- Rugs of a breathable material — mesh or grid backings are best — so moisture is not trapped beneath
- No cleats, sports shoes or high heels on the floor

MOPPING

Pantora can be wet-mopped and is suitable for steam mopping. Wipe away any standing water afterwards. Topdeck recommends Bona Laminate Floor Cleaner with the Bona Pro Floor Mop.

THE CLIMATE THE FLOOR NEEDS

Relative humidity at 45–60% year-round — the condition of the Topdeck warranty — and 18–26°C. Holding it is the owner's responsibility: a humidifier or dehumidifier as the season needs. Weekend homes and closed-off rooms need ventilation even when empty. In some climates the right range sits higher or lower.

CLIMATE, SPILLS & REPAIR

Wipe up standing water. Keep the chemistry gentle.

> **NEVER**
> Never use ammonia-based cleaners, mineral spirits, acrylic finishes, wax-based products, detergents, bleach, polishes, oil soap, abrasive cleaning soaps, or acidic materials such as vinegar. Never wax the floor.

SEASONS	Laminate expands in humid weather and contracts in dry. The movement is normal; an HVAC system holding the humidity range keeps it small.
SCRATCHES	A white scratch means the topcoat is intact — a floor cleaner usually clears it. Deeper, but not through to the HDF core: buff lightly with a white polishing pad. Work any stain on a laminate floor from the outer edge in.
CHIPS	Minor chips through the finish can be disguised with a colour wax stick — often more than one shade. Serious damage is resolved by board replacement, from the spares kept at installation.
REFINISHING	No. It damages the floor and voids the warranty.
HEAVY FURNITURE	Heavy pieces (450kg+) restrict a floating floor's natural movement where they stand — the laminate performs, but buckling or separation between boards can follow.
NOISE	Occasional noise is normal. It comes from structural movement — subfloor type, flatness, deflection, fasteners, humidity and the load on the floor — and is not a product defect.

THE WARRANTY

The Topdeck Limited Warranty requires the floor to be cared for as set out here. It does not cover damage from wax-based products or harsh and abrasive chemicals; standing water or pet accidents; adhesive tape on the surface; heavy or rolling furniture without protection; or a house closed up for more than 60 days in extreme heat or humidity without ventilation.

FOR TRADE

START A PROJECT

Specifier requests, project pricing and technical documentation.

Trade enquiry

FOR HOMEOWNERS

FIND A STOCKIST

Visit a Topdeck retailer to view boards and take samples.

Find a stockist

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As a printed reproduction, plank colour and texture may vary from the boards delivered. For the owner — keep this leaflet. Pantora Care & Maintenance · Edition 02 · 2026.

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