05 · The working range

CORE LAMINATE CARE

Core is the working range. Fit for the job, priced for the program.



COVERS

Prime — Deluxe, Contemporary Plus, Luxury · Legend — Dyna Core Plus+

EDITION

02 · 2026

DAILY CARE

A near-dry mop does almost all of it

Legend's surface resists spills from above. Both editions still last longest cared for as laminate.

- Vacuum or sweep regularly to lift dirt, sand and grit — a soft brush or felt head, never a beater bar or hard head
- Soak up spills at once with a dry towel or dry mop
- For general cleaning, a pH-neutral floor cleaner and a microfibre mop
- Felt tips or protective caps on furniture legs; soft rubber casters on anything that rolls. Lift heavy furniture and appliances — never slide them
- Pets' claws kept trimmed
- Curtains or blinds where the floor takes direct sun and high UV
- Doormats inside and outside every entrance; rugs in front of the kitchen sink and in high-traffic areas
- Rugs of a breathable material — mesh or grid backings are best — so moisture is not trapped beneath
- No cleats, sports shoes or high heels on the floor

MOPPING

PRIME	Never wet-mop, damp-mop or steam-mop — standing water damages the floor. To spot-clean, a very slightly dampened, near-dry mop; excess moisture dulls the finish.
LEGEND	A normal damp mop suits the Dyna Core Plus+ waterproof surface, and a medium-damp mop to spot-clean. Never steam-mop, and never mop heavily wet as a habit — standing water can still cause permanent damage.
BOTH	Topdeck recommends Bona Laminate Floor Cleaner with the Bona Pro Floor Mop.

CLIMATE, SPILLS & REPAIR

Water is the enemy. Air is a friend.

> **NEVER**
> Never steam-mop. Never wet-mop Prime. Never use ammonia-based cleaners, mineral spirits, acrylic finishes, wax-based products, detergents, bleach, polishes, oil soap, abrasive cleaning soaps, or acidic materials such as vinegar. Never wax the floor.

CLIMATE	Relative humidity at 45–60% year-round — the condition of the Topdeck warranty — and 18–26°C. Holding it is the owner's responsibility: a humidifier or dehumidifier as the season needs. Weekend homes and closed-off rooms need ventilation even when empty. In some climates the right range sits higher or lower.
SEASONS	Laminate expands in humid weather and contracts in dry. The movement is normal; an HVAC system holding the humidity range keeps it small.
SCRATCHES	A white scratch means the topcoat is intact — a floor cleaner usually clears it. Deeper, but not through to the HDF core: buff lightly with a white polishing pad. Work any stain on a laminate floor from the outer edge in.
CHIPS	Minor chips through the finish can be disguised with a colour wax stick — often more than one shade. Serious damage is resolved by board replacement, from the spares kept at installation.
REFINISHING	No. It damages the floor and voids the warranty.
HEAVY FURNITURE · PRIME	Heavy pieces (450kg+) restrict a floating floor's natural movement where they stand — the laminate performs, but buckling or separation between boards can follow.
HEAVY FURNITURE · LEGEND	Ultra-heavy pieces (800kg+) restrict a floating floor's natural movement where they stand — the laminate performs, but buckling or separation between boards can follow.
NOISE	Occasional noise is normal. It comes from structural movement — subfloor type, flatness, deflection, fasteners, humidity and the load on the floor — and is not a product defect.

THE WARRANTY

The Topdeck Limited Warranty requires the floor to be cared for as set out here. It does not cover damage from steam mops, wet mopping, wax-based products or harsh and abrasive chemicals; standing water or pet accidents; adhesive tape on the surface; heavy or rolling furniture without protection; or a house closed up for more than 60 days in extreme heat or humidity without ventilation.

FOR TRADE

START A PROJECT

Specifier requests, project pricing and technical documentation.

Trade enquiry

FOR HOMEOWNERS

FIND A STOCKIST

Visit a Topdeck retailer to view boards and take samples.

Find a stockist

ADDRESS	16 Salisbury Street, Silverwater NSW 2128
TELEPHONE	(02) 9748 2288
EMAIL	info@topdeckflooring.com.au
WEB	topdeckflooring.com.au

As a printed reproduction, plank colour and texture may vary from the boards delivered. For the owner — keep this leaflet. Core Laminate Care & Maintenance · Edition 02 · 2026.

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